International Game Technology [显] Ticket System

Integrated Voucher System

System Overview

## Benefits & Features

- Reduce coin handling on the floor
- Reduce casino operational expenses
- Customers can move quickly from one machine to another upon cash out
- Interface to existing slot floor network

# Why do I need a EZPay/IVS

## • UseVEreven Technology

- Code Base Used to Control Over 50,000 Gaming Machines Around the World - Video Lottery
- Over 10 years in the Field
- Processing Tickets for Over 10 Years
- IGT Provides a Dedicated Technical Support Team of Over 25 Engineers.
- Technical Assistance Center (TAC) manned 24 hours a day
- Access to Over 200 IGT Engineers
- IGT Provides a Training Team backed by Over 25 Trained Educators



### Systems than any other system Data Acquisition and Control with Gaming Machines and IGT has more experience supplier

- •- More Manufacturers
- •- More Machines
- •- More Locations
- •- More Applications

# Key System Functionality.

- Touch Panel Cashier Stations
- Patent Pending Hand Held Wireless Validation **Terminals**
- Easy to Use Graphical User Interface
- Seemless Interface with Bally's SDS System
- Reliable NT and SQL Server Technology
- RAID 5 Disk Arrays
- Automated Back-Up, Redundant Ticket Database
- Automated Ticket Scanning for Soft Count
- Future Capabilities Include Multi-Site Support, Promotional Tickets

# User and Program Security

- All users require login name and password
- Each user must log into the system prior to use
- Each user is assigned a specific role
- Security Access Report Tracks System Access

### User Roles

- Typical Roles are Cashier, Supervisor, Administrator, ...
- Establishes ticket validation limits
- Determines permissions on secured activities such as:
- Validation of Expired Tickets
- Auditing
- System Configuration

# EZPay Configurable Parameters

- Business Day Start/End Time
- Ticket Expiration Period
- Ticket Validation Limits
- Signature Lines on various reports
- And many others...

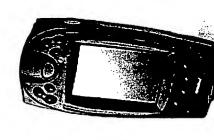
## Cashier Functions

- Open a Validation Window
- Ticket Validation
- Scan Ticket
- Validate Ticket and amount
- Pay Customer
- Close Validation Window
- Tickets paid amount entered into system
- Run Validation Window Closer Report



# Additional Cashier Functions

- Hand Held Wireless Ticket Validation Capabilities
  - Hand Held Device
- Receipt Printer Attaches to Belt



## Auditing Functions

- Validate Unverified Tickets
- Balance the Cashier's Session
- Adjust as Required
- Run Session Reconciliation Report
- Commit Session

# Soft Count Functions

- Cash Box Retrieved from Machine
- Place Contents on Bill Sorter
- Tickets will go into Reject Bin
- Open Soft Count
- Scan Tickets Automatically with Duplo
- Run Soft Count Report
- Close Soft Count

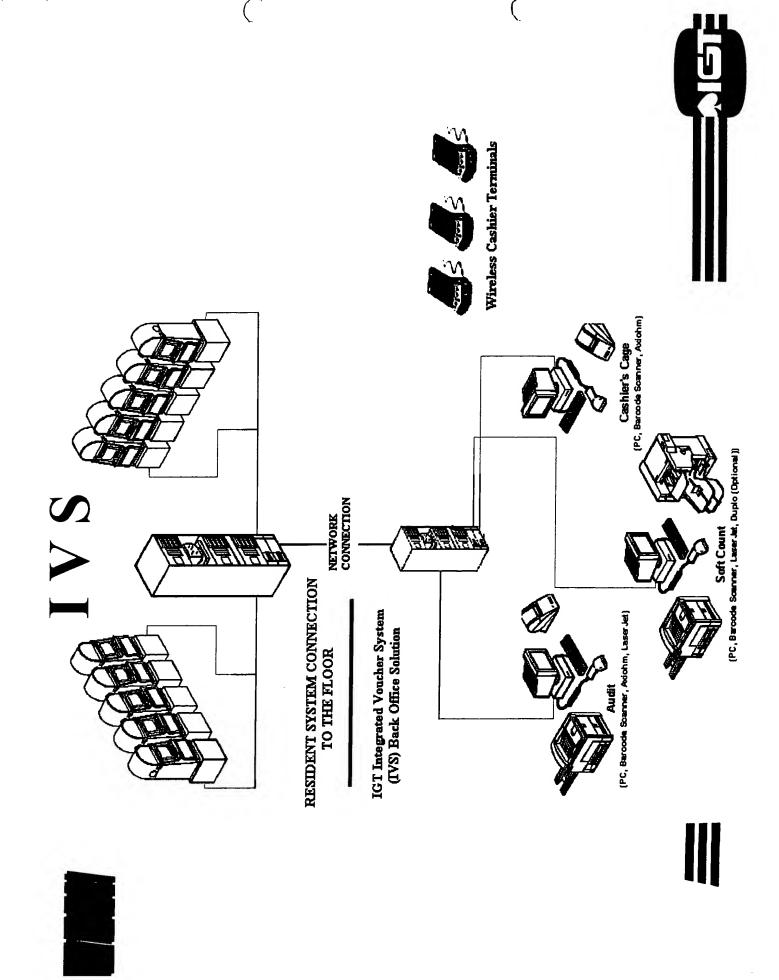
### Payout Process

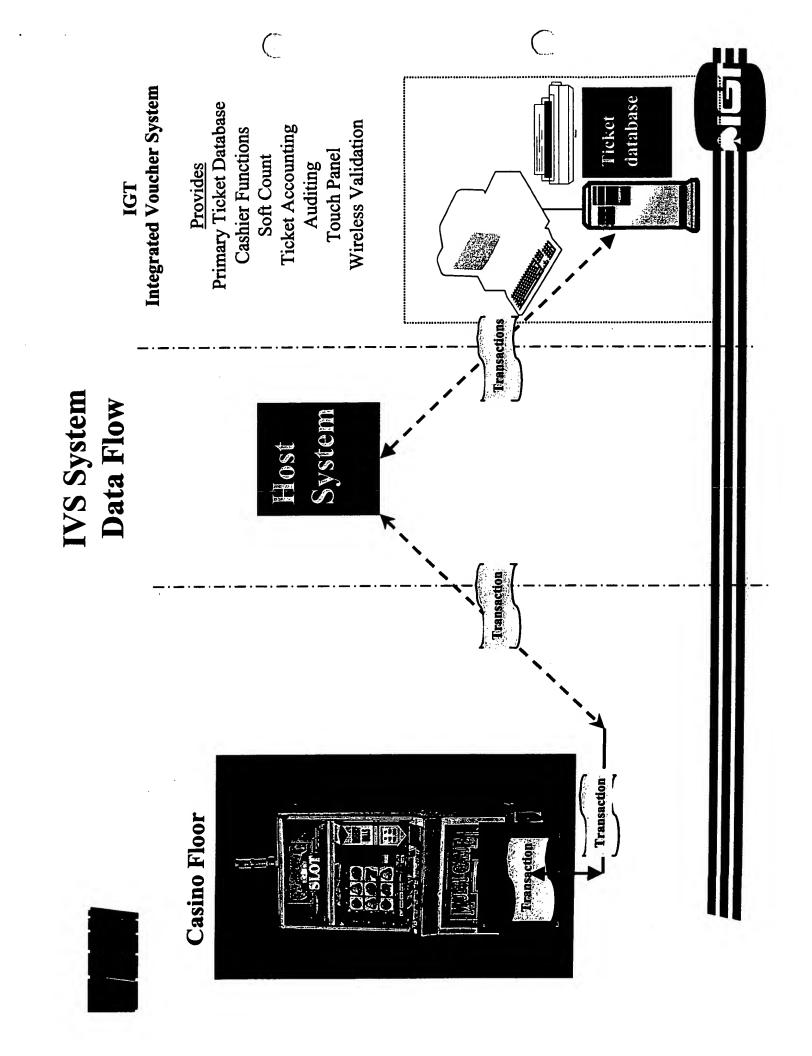
Ticket created by machine when

CASHOUT FLOOR
On Casino Floor



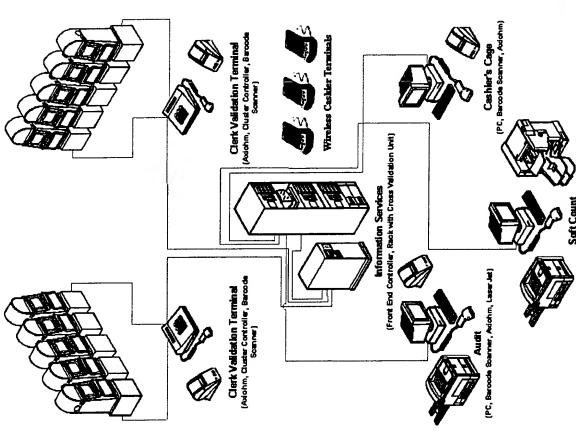
- In/Ticket Out Machine's bill acceptor Ticket can be validated at any Ticket
- One cochier or windless cochier statio Ticket can be validated and cashed at

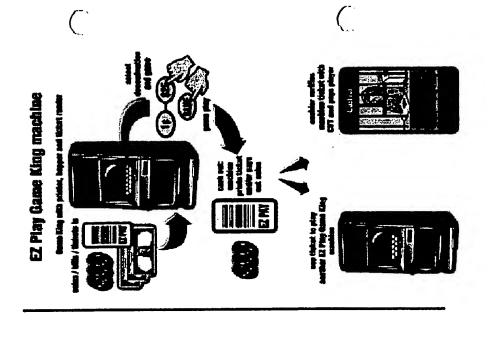




### FAX Ticket System

Allows Direct Connection to the floor







### Reports

### Accounting

- Ticket Issuance Report
- · Ticket Liability Report
- Expired Ticket Report
- **Expired Ticket Paid Report**
- Ticket Redemption Report

### Auditing

- Session Reconciliation Report
- Soft Count Report
- Soft Count Verification Report
- Soft Count Exception Report
- · Machine Ticket Status Report
- Security Access Report

## Cashier Related Reports & Receipts

- Manual Ticket Receipt
- Manual Ticket Report
- Ticket Validation ReceiptInterim Validation Report
- Validation Window Closer Report
- Voided Ticket Receipt
  - Voided Ticket Report

### Support

- On Site
- training
- testing
- Remote (Modem)
- Technical Assistance Center
- 24 Hour, 7 Day
- Consulting
- Follow-Up Training As Required